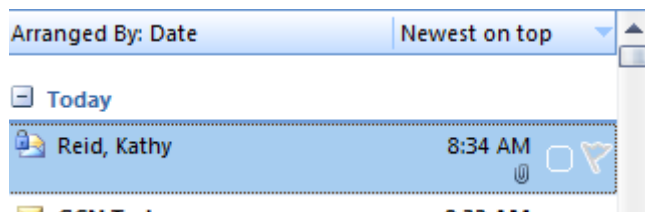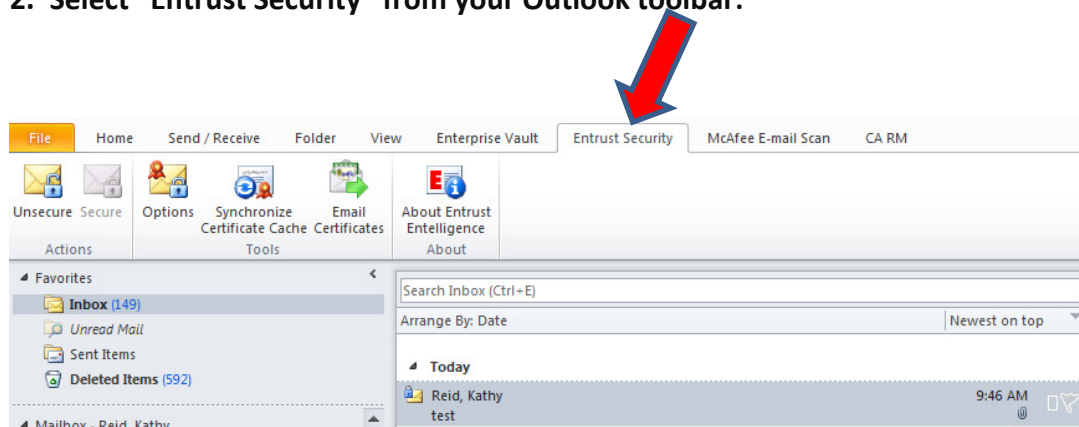# How to "decrypt" an encrypted email:
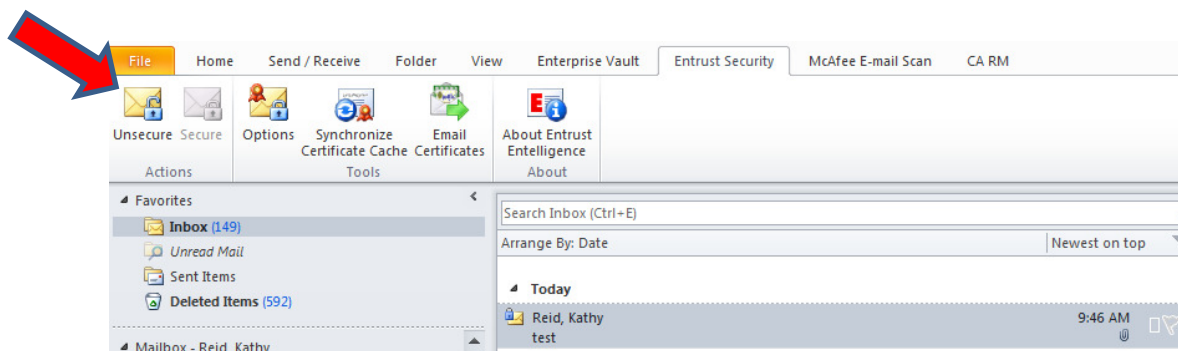
1. Select encrypted email

2. Select "Entrust Security" from your Outlook toolbar:

3. Select "Unsecure" from the Outlook toolbar:

4. Select "unsecure selected message(s)" from the drop down menu. This will decrypt the email message and it can now be placed in the appropriate Outlook folder and into CARM.